

# PET FRIENDLY CHECK-IN GUIDE



Welcome to the pet friendly **Canopy by Hilton Grand Rapids Downtown!**

We here at the canopy would like to extend a warm welcome to our furry friends! To ensure the comfort and enjoyment of our guests, we created this **Check-In Guide** to summarize the Canopy pet policy agreement that you signed at check in.

## ABOUT YOUR PET

## PET Policy

- **Pet Fee:** There is a non-refundable \$75 pet fee per stay. Please see the front desk for any additional details or questions.
- **Number of Pets:** No more than two (2) pets per room are allowed.
- **Welcome All Dogs!** We allow only dogs (any breed or size allowed).

## INSIDE YOUR ROOM

- **Door Tags:** Please display a door tag on your door for the duration of your stay.
- **Housekeeping Service:** In order for our staff to provide services while your pet is in your room, you will need to be present, and pet will need to be in their carrier or on a leash.



## OUTSIDE YOUR ROOM

- **Clean Up:** Guests are responsible for properly cleaning and disposing of pet waste on premises.
- **No Dogs Allowed Here:** No pets are allowed in the breakfast area or upstairs at our Knoop restaurant.
- **On Leash:** Pets must be on a leash or in a carrier anytime they are outside a room.

## WHAT TO DO WITH YOUR PET?

Use the **Pet Friendly Concierge QR Code** to find nearby dog parks, breweries & more pet stuff!



**PET CONCIERGE**  
Canopy Grand Rapids

CANOPY  
BY HILTON

canopy™



GRAND RAPIDS | DOWNTOWN

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## PLACES TO GO ...

## DINING Policy

- Sorry, dogs are not allowed in our hotel restaurants, **Portico & Knoop**.  
- Dogs are welcome at **One Twenty Three** - a neighborhood bar right next door. Use the **QR code** on the front for more places!

## OUTSIDE OUR HOTEL

## PET Relief Info

- Our recommended Pet Relief Area is **HEARTSIDE PARK** at 301 Ionia Avenue SW, just south of the hotel.
- There are also grassy areas around the block along Cherry St in front of the hotel and near Celebration Cinema courtyard.

### AND A REMINDER FROM DUGGER:

please take your poo  
bags with you and

### PICK UP AFTER YOUR PET!

A few bags were  
provided to you  
in the Welcome Kit.



OUR PET SOLUTIONS PARTNER:

DUGGER  
WINNERS 