

PET FRIENDLY CHECK-IN GUIDE

canopy™

AUSTIN | DOWNTOWN

Welcome to the pet friendly **Canopy by Hilton Austin Downtown!** We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of our guests, we created this **Check-In Guide** to summarize the policies you agreed to by signing our Pet Policy.

ABOUT YOUR PET

PET POLICY SUMMARY

- **Pet Fee:** There is a non-refundable pet fee of \$75 per pet, per stay. Please see the Front Desk for a copy of the agreement that you signed at check-in.
- **Number of Pets:** No more than two (2) domestic pets are allowed per room with a 75 lb. per pet limit.
- **Liability:** Hotel is not liable for any injury suffered by the Pet while on hotel premises. Guest accepts full responsibility for any liability arising from the Pet.

OUTSIDE YOUR ROOM

- **Attend to Your Pets:** Pets must always be ON leash.
- **Noise:** Please ensure Pet does not disrupt the quiet enjoyment of other guests due to excessive barking.
- **Pets Can't Go Here:** No pets are allowed in the food & beverage areas, fitness center or the pool area.
- **Poo Bags:** All pet waste is to be removed & disposed of properly by guest. Poo bags are provided in the **Welcome Kit for Dogs**.

SEE BACK FOR

Info About
Our 3rd Floor
PET
RELIEF
AREA



HOTEL AMENITIES

PET SERVICES

- Pet beds and bowls to use inside the hotel are available upon request at the Front Desk.
- Visit our hotel restaurant **Verbena**, where bowls & water are available for pets in the courtyard.

PET FRIENDLY CONCIERGE

ONLINE

Use the **Pet Concierge QR Code** (right) to find nearby dog parks, city parks, pet friendly breweries and restaurants – and other handy pet services.



PET CONCIERGE
Canopy Austin DT

INSIDE YOUR ROOM

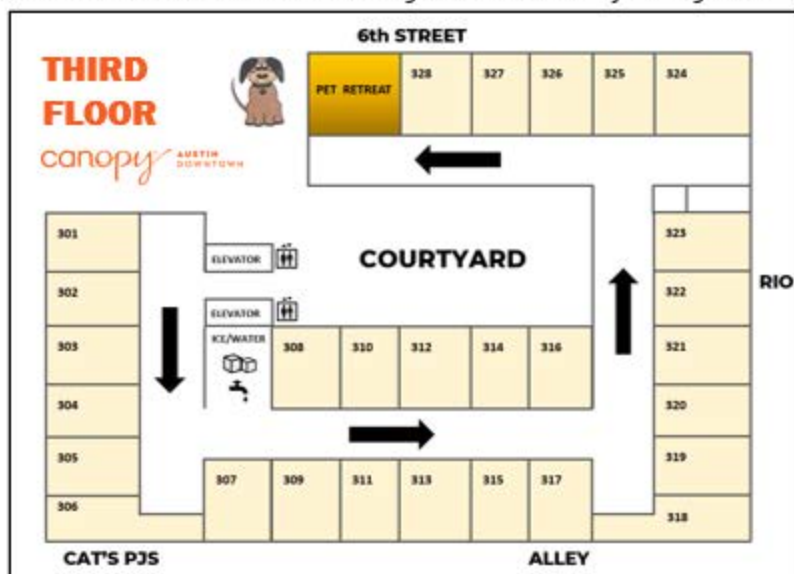
PET POLICY SUMMARY

- **Cleaning:** Owner must be present while any member of the hotel staff is servicing the guest room
- **Oversight:** Pet must be restrained or removed from guest room while hotel staff is present
- **Notification:** Owner must notify Front Desk when leaving pet unattended in guest room & use the "Pet in Room" door hanger
- **Additional Charges:** Additional cleaning or repair charges that may incur due to pet stains and/or damage are guest's responsibility

INSIDE OUR HOTEL

PET RELIEF INFO

- The **Pet Retreat** has artificial grass for use by our guests' pets



NEARBY URBAN GREENSPACES

- Republic Sq Pk (2 blks) and Wooldridge Sq Pk (3 blks) are nearby. See **Pet Concierge** for details

