

KEN BARLOW



RESUME PAGE

PROFESSIONAL SUMMARY

Experienced software professional with a strong background in local government and in delivering innovative solutions to cities & counties. Skilled in a broad range of areas including top-level management, QA and customer support.

WORK HISTORY

CEO & Founder

DUGGER.AI (www.dugger.ai) Apr 2025 to Present

Locations: Nashville, TN

RESPONSIBILITIES: Used ChatGPT to create a software platform that takes government web pages or file uploads and converts them into a formatted web page in which users can view AI-generated summaries of PDF documents.

Chief Solutions Officer

EGOV STRATEGIES, May 1999 to May 2022

Acquired by Silicon Valley-based VC Banneker Partners in July 2020

Locations: Indianapolis, IN, Providence RI

RESPONSIBILITIES: Created and led evolution of payments and constituent engagement software for local and state governments. Led product direction, testing & implementation

- Conceived and co-architected a SQL-driven, cloud-based platform that utilized PHP & JSON to provide dynamic access to gov't content, data & online transactional services (e.g. online payments)
- Served as company's primary solutions contact, working with mayors, local government finance officials and their banks to deploy solutions for the eGov Manager, the company's flagship cloud-based platform. Created and led project implementation, system testing, training and software support strategies
- Served as Lead Financial Analyst for eGov Payments business, developed complex financial models to manage reconciliation and ETL for company's online/OTC payment transactions totaling \$1.4 billion annually

Special Assistant to the Mayor, Jun 96 to Jan 00
CITY OF INDIANAPOLIS/MARION COUNTY

Location: Indianapolis & Marion County, IN

Working with City/County departments and IT team, led the effort to create the first website for the City of Indianapolis & Marion County (www.Indy.Gov)

WORK HISTORY (cont'd)

Senior Assoc. Programmer

IBM NETWORKING SYSTEMS (RTP, NC)

- Coded in C and debugged down to machine level code to create networking software in a highly structured SDLC environment
- Left to pursue an MBA at Indiana University

EDUCATION

B.S., Computer Science Engineering

University of Illinois / Urbana-Champaign

MBA, Marketing/Public Policy, May 1996

Indiana University/Bloomington (Kelley School)

Elected VP Communications - MBA Student Association

Master's Program, IBM-sponsored, 2024

(audited) Certification for Data Science program.

Topics include Tableau, SQL, R and Machine Learning

CONTACT

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Email: kbarlowusa@gmail.com

SKILLS

- Programming experience includes C, Python, SQL, HTML, PHP, JSON/API integration, Pls, CSS, SQL, IVR Studio, JavaScript and Tableau
- Financial Analysis experience includes Pivot Tables, Automation, File Reconciliations, Solver & Complex Lookup Function and ETL
- Adobe Suite/MS Suite Expert/E-Signatures
- SDLC (25 yrs), Agile (7 yrs) and EOS (2 yrs)
- Executive Level Decision-Making

INNOVATOR

- I created the term "eGov" (for online government services) by purchasing URLs for the City
- I am very knowledgeable in 2 of the top emerging technology areas – AI and Data Analytics.